# IRO ANNUAL REPORT 2020-21

**HIGHLIGHTS** 





# WHAT IS THE REPORT?

- The IRO annual report is required by law
- The report is published so that it is available for members of the public
- The report is important because IROs have a duty to support the Council in how it behaves as the 'corporate parent'





#### **TAKING PART**

- IROs have a duty to consider the current wishes and views of young people at their review. This is called consultation. IROs always want young people to take part in their reviews.
- It has been difficult with online meetings to make this work for everyone and one in five children and young people chose not to take part in a meeting during the year.

# "LET'S AGREE TO DISAGREE"

- Sometimes IROs disagree with a care plan for a child or young person, or about the support being given to help children.
- IROs have to resolve these differences using the Dispute Resolution Protocol.
- IROs formally raised 66 matters of concern in the year, an increase from 22 in 2019-20. Only 3 matters needed to be raised to the Head of Service.



## BUILDING THE SERVICE

- The service will be receiving support from our Living in Care Council (LinCC) as a priority area to help our IROs improve young people's participation in their reviews. We have some exciting events planned.
- Our IROs have developed and started delivering a regular seminar for our colleagues in Children's Social Care to help all our colleagues grow their understanding and appreciation of the IRO role.





## **GROWING THE SERVICE**

- We continue to strive to achieve lasting stability among our group of IROs. This will help the service grow and flourish.
- We will be trialling a new method of consultation based on young people's feedback that they would wish their Reviewing Officer to contact them directly to consult in advance of reviews.
- We are reintroducing face to face reviews. This will be based upon the personal choice of young people.

